
From: VWParts [<mailto:ron.young@harbourviewvw.com>]
Sent: Thursday, July 10, 2008 4:01 PM
To: Yves Duquesne
Subject: Moletech

Good Afternoon Yves and Lloyd

Just thought I would give you a brief summary of our sales experiences to date. With over 150 installations in all makes gas and diesel cars and trucks we have had really good feedback on the positive results of the product as well as our own experiences with the various unique installation situations. Some customers are reporting improvement in their fuel economy of over 25%!!

We have experienced no drivability problems as a result of installation of the Moletech product on any vehicles. However, we have created a few problems for ourself with installation errors. Leaking gas tank sending units along with broken fuel lines caused by rusted or aged fuel lines. Our experience has taught us that taking additional care and precaution along with extra time during the reinstallation of the gas tank sending unit, fuel tank or filler neck has eliminated this situation. There is no need to rush during reassembly. We have also seen a handful of poorly running or under maintained vehicles before installation and recommended maintenance of the vehicle before install of the Moletech product. This includes basic fuel and air filter maintenance before install of the product. We have now incorporated this learning experience as part of our training program to our technicians.

In summary we are very pleased with the overall success of the Moletech product.

If you have any questions please do not hesitate to contact me directly.

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